

## 產品保固條款 WARRANTY POLICY

敏寶實業股份有限公司保證若您所購買的產品在保固期間內，於正常環境使用之下，因原物料及加工過程中之瑕疵而導致故障，將負起維修或更換同等級產品之責任，依據下列條款提供保固服務。

ANACOMDA(MINPO CORPORATION) warrants to customers that its products are free from defects in materials and workmanship for a specific length of time from date of purchase. Warranty periods vary by product and are defined at the bottom of this document. If the product proves defective during the warranty period, MINPO will, at its option, either repair or replace any part of its products that prove defective by reason of improper workmanship or materials.

## 有限保固 LIMITATION OF WARRANTY

本保固條款不適用下列狀況：

- 本保固不適用於因天然災害、意外、於不良環境條件使用（如暴露於潮濕環境或異常溫度下）、電源問題（如伏特數不足、過量與不穩定的電源供應或鋰電池長時間充電）所造成之損壞。
- 人為破壞、使用者濫用（如未依產品說明使用、其使用超出本產品設計目的之範圍、用於治具或測試用途）以及擅自變更修改零件。
- 產品之外觀損毀或缺損、標籤不符遭破壞或竄改產品保固、防偽或品質保證貼紙、或非經敏寶授權之維修、自行打開或修改產品外殼者，將喪失本保固效力。
- 透過非敏寶授權之經銷管道或二手轉賣等途徑購買之產品。
- This warranty does not cover any damage to the product that results from improper installation, accident, natural calamity or any improper usage.
- This warranty does not cover any damage to the product that results from abuse, misuse, any unauthorized disassembly, repair or modification and problems of electrical power.
- Damage, missing or alteration of warranty label or authenticity stickers will void this warranty.
- Damage, opening or tempering with the product casing will void this warranty.
- Purchased from an unauthorized reseller or retailer.

## 免責條款 DISCLAIMER

- 敏寶對任何因素造成的產品內資料遺失不負責任。敏寶僅負責產品之維修與檢測，未提供產品內之儲存資料的救援或備份服務，建議送修前先將儲存產品內的資料自行備份留存。
- 維修產品之運送送修過程中因任何因素(包括包裝不良)運送造成之產品不良或損壞及資料遺失亦不負責。
- 在法律允許的最大範圍內，任何因使用敏寶產品使用所發生之侵權，間接、附帶的損失，利潤、商業投資及商譽之損失，因資料遺失所造成之損失，因搭配本公司產品使用之其他設備造成之損壞或故障，敏寶均不負賠償責任。
- 若本產品將被應用在因產品之瑕疵或故障會導致人身傷亡的設備，包括但不限於醫療或醫療相關設備、軍事或軍事相關設備、航空器、交通控制設備、災害預防系統、燃燒控制系統、核能設備，敏寶將不對此應用所衍生之任何人身傷亡及任何損失負責。
- MINPO is not responsible for product data loss, regardless of cause. MINPO is only responsible for product testing and repair, and does not provide rescue or backup services for stored data. It is recommended to backup data before products are sent for repair.
- We are also not liable for the products condition, damage, or data loss resulting from the shipping process due to any reason, including poor packaging.
- To the greatest extent permitted by the law, MINPO is not liable for infringement, indirect and incidental damages, loss of revenue, business investments and reputation, loss resulting from data loss, and damages or malfunctions caused by using other equipment with our products that arise from using MINPO products.
- To the greatest extent permitted by the laws, MINPO is not liable for any personal injuries, death, and damages that arise from using the product with equipment that may cause personal injury or death if the product is defective or malfunctions, including but not limited to medical or medical-related equipment, military or military-related equipment, aircrafts, traffic control equipment, disaster prevention systems, combustion control systems, and nuclear devices.

## 其他聲明 OTHER STATEMENT

- 上述保固條款為唯一且全部的，將取代所有其它口頭或書面之約定，且未伴隨其他未於此載明之任何本產品適銷性或適用於特定目的之保證，不論明示或默示。
- 若特定國家或區域之法令對於產品保固期有最長時間限制，敏寶將在法律允許之最大範圍內，對消費者提供技術支援與保固服務。
- 若特定國家或區域之法令不允許默示保證責任之排除，敏寶僅承認該默示保證責任在敏寶明示的保固期限內有效。
- Warranty terms described above are the sole and entire agreement between you and MINPO, and supersedes any other oral or written agreements. Except for the warranties stated herein, the above warranty terms does not offer any warranty for the merchantability or fitness for a particular purpose for the products, whether explicit or implied.
- If the maximum warranty duration is limited by the laws of specific countries or regions, MINPO will provide technical support and warranty services for the customers to the greatest extent permitted.
- For countries or regions whose laws do not permit the exclusion of implied warranties, MINPO is only liable for implied warranty within the expressed warranty period.
- 

## 保固期限 DURATION OF WARRANTY

- 固態硬碟:全系列固態硬碟產品享有 3 年保固
  - 行動硬碟:全系列行動硬碟產品享有 3 年保固
  - 隨身碟:全系列隨身碟產品享有終身保固
  - 記憶體模組:全系列記憶體模組產品享有終身保固
  - Solid-State Drives: All solid-state drive products have a 3-year warranty
  - Portable Hard Drives: All portable hard drive products have a 3-year warranty
  - USB Flash Drives: All USB flash drive products have a lifetime warranty
  - Memory Modules: All memory modules products have a lifetime warranty
- 註: 保固享有條件為非人為因素，於自然因素情況下損壞且自購買日起，保固期內享此服務。

“終身保固”為產品生命週期內，於自然因素情況下損壞提供維修服務。

Note: Warranties cover only damages that occur on its own and is caused by non-human factors. Warranty services are honored from the date of original purchase, and provided during the warranty period.

Lifetime Warranty means that repair services will be provided for damages to the products that occur on its own within the lifetime of the products.

## 維修說明 RMA INFORMATION

- 當您發現產品故障時，有以下幾種送修方式：
  1. 建議透過線上申請表單做維修申請，列印申請表連同維修產品及購買證明寄送至 235 新北市中和區中山路三段 35 號 18 樓之 11-14 敏寶維修中心收，後續將有專員與您聯繫。
  2. 可至出售本產品之經銷商，辦理維修或退換貨事宜。
  3. 可連絡客服中心，將有客服人員提供您完整維修處理資訊。
  4. 親自公司各據點申請維修。
- 故障產品須在保固期內始能享有保固免費維修服務。
- 產品均附有保固卡，購買時請經銷商確實填寫購買日期及產品型號，並須有經銷商蓋章，產品保固方才生效。產品上若貼有 ANACOMDA 防偽貼紙、品質保證或產品保固貼紙，請勿撕毀，否則保固將失效。
- 因保固服務而更換之新品、良品或功能近似之替代產品，其保固期間之起算仍以原故障產品之原始購買日為準。
- If the product malfunctions, there are several ways to return the product for repair:
  1. Online RMA requests are recommended. After completing the online application for repair, an agent will contact you and arrange to pick-up the product for repair.
  2. Repair or return/exchange can be done at the dealer where the product was purchased.
  3. You can also contact our customer service center for comprehensive information on repair services
  4. Stop by our service locations to request repair services.
- Free repair services are provided for the products under warranty.
- Each product comes with a warranty card. The warranty is only effective if the card has the purchase date, model number, and dealer seal on it.

Warranty is not valid if ANACOMDA anti-counterfeit stickers, quality guaranty stickers or warranty stickers are removed.

- Warranty duration for new products, non-defective products, or replacements with similar functions starts from the date of purchase for the original malfunctioning product.